



Please complete and fax back to 0208 880 7080

TERMS & CONDITIONS

Four hours notice is required to terminate the arranged collection. Failure to give 4hrs notice will result in a levy equivalent to a minimum load charge.

Included in the standard price of this contract is 30mins-loading time for a half load by two operatives for office and domestic waste and 60 mins loading time by two operatives for a full load collection of office and domestic waste.

For builders' and refurbishment waste one driver/loader will assist loading for 30 mins for a half load collection and for 60 mins for a full load collection.

Should additional loading time be required the additional cost shall commence at the end of the allotted time of loading and be charged at the current rate per loader(s) per half hour.

It is entirely the responsibility of the client to arrange sufficient loaders. If the waste is too heavy or bulky for the loaders to place in the vehicle Orion reserves the right to terminate the collection and charge the full amount of the booking.

The collection may not be undertaken if in the reasonable opinion of Orion the waste has been left in a poorly presented condition or not adequately wrapped on contained or sealed or contains hazardous or clinical waste.

The customer will ensure that refuse is available at the appropriate time for collection and that it is adequately contained and correctly presented as required by the Environmental Protection Act and the Tidy Business Standards Agreement, where appropriate so as not to have a detrimental effect on local amenity.

Should a vehicle arrive at the specified time for a collection and the driver/loader be unable to commence loading within 15 minutes due to no fault of Orion, Orion reserves the right to cancel the collection and levy a charge equivalent to a minimum load collection.

Where the driver is directed to pick up waste on or from a site which is off the highway Orion shall be under no liability whatsoever to the client for any damage however caused whilst the vehicle is off the highway either than such as might have been caused by negligent driving on the part of the driver. The client will compensate Orion for any damage to the vehicle which would not have occurred had the driver not been so directed and which is not due to any negligent driving on the part of the driver.

Customers are entirely responsible for waste placed in vehicles. No hazardous waste of any kind may be placed in the vehicle.

Any advice or recommendation given by Orion or its' employees to the customer or its' agent as to the collection or any associated matter, which is not confirmed in writing by an Authorised Officer of Orion is followed or acted upon entirely at the customers own risk and accordingly Orion shall not be liable for any such advice or recommendation which is not confirmed.

All waste collected immediately becomes the possession of Orion and Orion may dispose of such waste in any way it deems suitable whether by recycling, charitable donation or other.

The customer will reimburse Orion for all parking costs paid during the collection.

If through operational difficulties Orion is not able to service the customer at the scheduled time, Orion reserves the right to reschedule the service to the earliest possible opportunity without liability to the customer.

Payment terms for invoicing are "upon presentation" and are to be strictly adhered to. Orion reserves the right to charge a late payment charge of £20 on all invoices not settled within 14 days. Thereafter Orion reserves the right to charge interest at 17% above the Bank of England base rate

By signing this form you agree to be bound by these terms and conditions.

**Name**.....

**Signature**.....

**Company**.....

**Position**.....

**Date**.....

